



CONTACTS

HEAD OFFICE:

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Mombasa Branch:

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aigmsa@aig.com

OTHER IMPORTANT MATTERS

Documentation

Post sales documents e.g. Policy Document, Endorsements etc will be sent to the client within 14 working days.

Privacy

We maintain a record of your personal profile and we are committed to ensuring the Privacy of the personal information provided to us.

Rights to Cancellation of Cover

We may cancel a policy where permitted by the Insurance Contract of this policy. E.g. If the client breaches the duty of disclosure or acts fraudulently or breaches the terms and conditions of the product.

Complaints

In the event you may have a complaint regarding us, your policy or your Agent/Broker, please contact AIG through the contacts shown above or send an E-mail to customercare-ke@aiginsurance.com. You may also make complaints to the following offices:

Chief Executive Officer

Insurance Regulatory Authority (IRA)
Location: Zep Re Place Off Mara Road – Upper Hill
Address: P.O. Box 43505-00100, Nairobi
Tel: 020-4996000
Mobile: 0727-563110
Fax: 020 2710126
E-Mail: commins@ira.go.ke
Website: <http://www.ira.go.ke>

Executive Director

The Public Complaints Standing Committee (Ombudsman)
Location: Shell & BP House, 6th Floor
Harambee Avenue
Address: P.O. Box 20414-00200, Nairobi
Telephone: 020 2303000
Mobile: 0710-936000 or 0735-530888
Fax: 020 2302666
Website: www.ombudsman.go.ke

Homesafe With Ambulance Rescue



Bring on tomorrow



WHAT IS COVERED?

1. YOUR HOME

Covers your home (the Building) against loss or damage by:

- Fire
- Lightening, Earthquake, Storm, Tempest, Floods
- Accidental Impact
- Riot & Strike, Vandalism and Malicious damage
- Theft or attempted theft
- Cost of Debris Removal
- Fire Brigade Charges, Architects, Surveyors and Consulting Engineers fees
- Cost of Alternative Accommodation
- Loss of Rental income
- Escape of water from storage or heating installation
- Accidental breakage of fixed glass/sanitary ware

2. YOUR CONTENTS

Covers the contents in your house against:

- Fire
- Lightening, Earthquake, Storm, Tempest, Floods
- Riot & Strike
- Theft, Vandalism and Malicious damage
- Cost of Debris Removal
- Fire Brigade Charges

- Cost of Alternative Accommodation
- Loss of Rental income
- Escape of water from storage or heating installation
- Guests and domestic servants effects
- Veterinary expenses for pets due to accidental injury
- Cost of trauma counselling

3. ALL RISKS

Covers your valuable items normally carried or worn anywhere against damage, loss or destruction. This include items such as:

- Clothing
- Golfing & other Sporting equipment
- Photographic equipment
- Cell phones
- Jewellery
- Spectacles/Sun Glasses

4. YOUR DOMESTIC EMPLOYEES

Covers your legal liability under the Workmen's Compensation Act in case of:

- Accidental Death or bodily injury sustained by your employees in the course of duty
- Bodily Injury resulting to permanent disability
- Medical Expenses

5. PERSONAL LIABILITY

Covers your Personal Liability for bodily injury to third parties or damage to property belonging to third parties.

6. GOLFER'S PACKAGE

Covers golf equipment, personal legal liability, hole in one and caddie's injury medical expenses.

7. AAR ROAD AMBULANCE MEDICAL RESCUE

AAR will respond in the following circumstances;

- In the event of any medical emergency involving the insured, family member, hosted guest or domestic worker.
- Cover operates within East Africa (Kenya, Uganda, Tanzania, Burundi and Rwanda)

OPTIONAL ADDITIONAL BENEFITS

1. DISASTER CASH

Cash lump sum payable in case dwelling becomes uninhabitable after damage by an insured event.

Limit: Kshs 50,000/-

Premium: Kshs 1,005/-

2. PERSONAL ACCIDENT

24 hour cover for Domestic Employees against accidental death or permanent disability.

Limit: Kshs. 500,000/-

Premium: Kshs 1,205/-

3. HOSPITAL CASH

Hospital Cash Plan for Domestic Employees which pays a cash amount of upto Kshs 1,000/= per day for a maximum of 180 days starting from day 3 of hospitalization. Benefit is applicable for both accident and illness hospitalization.

Premium: Kshs 502/-

